



MySQL Enterprise powers SaaS ERP for Italian local and central authorities



Integrated Information Systems

Hardware: HP Proliant

OS: Linux

Database: MySQL Enterprise Server

"The MySQL Enterprise Monitor and the included Query Analyzer are extremely powerful tools to optimize our database configuration and queries."

Valeria Toninelli

Marketing & Business Development
PA Digitale s.p.a.

PA Digitale Overview

PA Digitale helps the Italian government authorities achieve the objectives established by the Italian e-government plan for Public Digital Administration. The plan requires that all administrative practices used in the delivery of public services are performed effectively, efficiently and economically, taking full advantage of information technology and the internet to ensure transparency and accessibility to all.

The business challenge

PA Digitale is central to enabling the Italian public sector authorities to implement the e-government plan and make services available digitally. As a result of this project it is expected that relationships with citizens, businesses and communities will be improved. A reliable and easy to use database is key to delivering on the vision of providing efficient e-government tools.

The MySQL solution

PA Digitale developed Urbi, an integrated, comprehensive web-based information system for local and central public administration. The solution is able to meet the needs of all types and sizes of public authorities via a single software platform. Urbi delivers process and workflow management as well as information analysis tools and solutions for the digitalization of documents, serving to increase accessibility and reduce costs.

Urbi is a complete platform with over 30 integrated applications enabling public authorities to deliver services for both for internal administration and citizen services, including: economic and financial management, demographics and marital status, legislative information, management and control of taxation including collection, verification and evasion proceedings, on-line payments, public services requests, personnel management as well as social assistance and disability services. Urbi also provides access to over 800 on-line diagrams.

PA Digitale needed to provide an optimized information management environment for Urbi based on a single, comprehensive relational database.

Based on its ease of use and reliability, PA Digitale selected the MySQL database as the engine in the core of its technology infrastructure. Currently, hundreds of organizations every day and around 9,000,000 citizens per week are accessing the application services delivered by the Urbi platform. Under this current load, MySQL regularly handles up to 33,500 queries per minute.

To ensure continuous availability and the best performance PA Digitale purchased a MySQL Enterprise subscription. By administering databases activities with the MySQL Enterprise Monitor and the Query Analyzer, PA Digitale can meet the database requirements with extremely intelligent and easy-to-use tools.

MySQL Enterprise

Full Support & Less Risk for Your Production Database Applications

A MySQL Enterprise subscription includes the most comprehensive set of MySQL database software, services and support so your business achieves the highest levels of reliability, security and uptime.



Proactive database monitoring and advisory tools are available exclusively to MySQL Enterprise subscribers.

MySQL Enterprise includes:

- **MySQL Enterprise Server** – the most reliable, secure and up-to-date version of the world's most popular open source database
- **MySQL Enterprise Monitor** – GUI-based tools that continuously monitor your database and proactively advise you on how to implement MySQL best practices, including performance tips and security alerts
- **MySQL 24x7 production support** – with guaranteed response times to assist you in the development, deployment and management of your MySQL applications.

About MySQL

MySQL is the most popular open source database software in the world. Many of the world's largest and fastest-growing organizations use MySQL to save time and money powering their high-volume Web sites, critical business systems, telecommunication networks, and packaged software. At www.mysql.com, Sun provides corporate users with commercial subscriptions and services, and actively supports the large MySQL open source developer community.

For more information about MySQL, please go to www.mysql.com/enterprise

To contact MySQL online or via telephone, please go to www.mysql.com/contact



The World's Most Popular Open Source Database